
LD 12: Attendant Consoles

This program allows data blocks for attendant consoles to be created or modified.

When the overlay is loaded the available system memory and disk records are output in a header as follows:

ATT000

MEM AVAIL: (U/P): xxxxxx USED: xxxxx TOT: xxxxxxxx

DISK RECS AVAIL: xxx

Incremental Software Management (ISM) also provides a header to indicate system configuration limits. For LD 12, the header appears as follows:

TNS AVAIL: xxxxxx USED: xxxxx TOT: xxxxx

Prompts and responses

Prompt	Response	Comment
REQ	aaa	Request (aaa = CHG, END, MOV)
TYPE	a...a	Type of data block (a...a = 1250, 2250, ATT, or PWR)
TN	l s c u	Terminal Number (l s c u ranges are defined on page 173)
CDEN	aa	Card Density (aa = SD or DD)
SETN	l s c u	Second Terminal Number (l s c u ranges are defined on page 173)
CDEN	aa	Card Density of Second Terminal Number (aa = SD or DD)
TOTN	l s c u	To Terminal Number (l s c u ranges are defined on page 173)
CUST	xx	Customer number associated with this set
ANUM	1-63	Attendant Number
IADN	xxxx	Individual Attendant DN for this console.
ALPD	(NO) YES	Alphanumeric Display
DLEN	xx	Display Length (aa = (8) or 16)
SSU	yyyy	System Speed Call User list number
ICDR	(ICDD) ICDA	Internal Call Detail Recording (Denied) Allowed
- ABAN	(ABDD) ABDA	Abandoned call record and time to answer (Denied) Allowed
CPND	(CNDD) CNDA	Call Party Name Display feature (Denied) Allowed
- DNDI	(DNDD) DNDA	Dialed Name Display (Denied) Allowed
LANG	(00)-15	Language to download to M2250 on Sysload
EBLF	(BLFD) BLFA	Enhanced Busy Lamp Field (Denied) Allowed
SGRP	(0)-999	Scheduled Access Restriction Group number
PRES	0-19	ICI keys to have Presentation Status
QTHM	(NO) YES	Queue Thermometer equipped
- QDIS	0-3 0-19	Queue Thermometer Display position, and ICI key number
ICP	(NO) YES	Intercept Computer available
- ICT	0-<NIPN>	Intercept Computer Terminal or printer number
AADN	xxxx	Attendant Alternate Answering DN
DNAN	(DNAA) DNAD	(ANI DN used for 3WT ANI messages)or Outgoing CDTI2/CSDTI2 route ANDN will be used as DN in ANI messages
KEY	xx aaa yyyy	Key (KEY responses begin on page 169)

Alphabetical list of prompts

Prompt	Response	Comment	Pack/Rel
AADN	x...x	Attendant Alternate Answering DN This DN can be up to 4 digits, up to 7 digits with Directory Number Expansion (DNXP) package 150. The DN must be a valid station DN or ACD DN. This prompt appears with Attendant Alternative Answering (AAA) package 174.	aaa-15
ABAN	(ABDD) ABDA	Abandoned call record and time to answer Denied Abandoned call record and time to answer Allowed ABDA generates a B-Record in CDR reports. Refer to the <i>Call Detail Reporting</i> NTP for more information. ABAN appears with New Format Call Detail Recording (FCDR) package 234.	fcdr-18
ALPD	(NO) YES	Alphanumeric Display QCW3 Attendant Console QCW4 Attendant Console This prompt appears when TYPE = ATT.	basic-12
ANUM	1-15 1-63	Attendant Number Release 8 and later	basic-1
CDEN	SD DD	Single Card Density Double Card Density If the loop is a single density loop, the default is single density. If the loop is a double density, the default is double density. If the loop is a quad density, there is no default. This prompt appears when TYPE = ATT or 1250 and the loop is a single or double density.	basic-7
CPND	(CNDD) CNDA	Call Party Name Display feature Denied Call Party Name Display feature Allowed Prompted when TYPE = 1250/2250 and has Calling Party Name Display (CPND) package 95 and OPT = IDP in LD 15.	cpnd-12
CUST	xx	Customer number associated with this set Customer number is defined in LD 15.	basic-1

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Prompt	Response	Comment	Pack/Rel
DLEN	(8) 16	Display Length QCW2 Attendant Console QCW3 or QCW4 Attendant Console Prompted when TYPE = ATT. DLEN applies for only a QCW type console.	basic-1
DNAN	(DNAA) DNAD	ANI DN will be used as the Customer Listed Directory Number 0 (as defined in LD 15). Outgoing CDTI2/CSDTI2 route ANDN will be used as DN in ANI messages. Prompted with Commonwealth of Independent States (CIST) package 221.	cist-21
DNDI	(DNDD) DNDA	Dialed Name Display Denied Dialed Name Display Allowed Prompted if TYPE is 1250/2250 and CPND = CNDA.	cpnd-13
EBLF	(BLFD) BLFA	Enhanced Busy Lamp Field Denied Enhanced Busy Lamp Field Allowed Prompted when TYPE = 1250/2250 and OPT = IBL or ILF in LD 15.	basic-15
IADN	xxxx	Individual Attendant DN for this console. The Individual Attendant DN can be up to 4 digits, up to 7 digits with Directory Number Expansion (DNXP) package 150. Precede with 'X' to delete an existing IADN.	basic- 23
ICDR	(ICDD) ICDA	Internal Call Detail Recording Denied Internal Call Detail Recording Allowed ICDA generates an L-Record in CDR reports. Refer to the <i>Call Detail Reporting</i> NTP for more information. ICDR is prompted with Internal Call Detail Recording (ICDR) package 108.	icdr-10
ICP	(NO) YES	Intercept Computer available Prompted when: 1. Intercept Computer Interface (ICP) package 143 is equipped 2. LD 17 ADAN USER is set for ICP 3. LD 15 prompt ICP = YES	icp-16

Prompt	Response	Comment	Pack/Rel
ICT	0-<NIPN>	Intercept Computer Terminal or printer number Number of Intercept Positions (NIPN) is defined in LD 15.	icp-16
KEY	xx aaa yyyy	Console Key. Where: - xx = key number 0-9 for QCW consoles, 0-19 for M1250 and M2250 consoles - aaa = key name or function - yyyy = additional information required for the key	basic-1
	xx ADL yy z...z	Autodia key. Where: - xx = key number - yy = maximum length of the ADL DN. Prior to Release 22, the maximum length is 23 digits. For Release 22, the maximum length is 31 digits. - z...z = actual Autodial DN is optional	basic-1
	xx AUTO yyy...y	Direct Autoline DN, where: xx = Key number (0 - 19) yyy...y = Autoline DN. The Autoline DN can be 1 - 31 digits.	basic- 23
	xx AWU	Automatic Wake Up key (cannot be key 0 or 1)	awu-10
	01 BIN	Allow Barge-In on key 01.	basic-1
	01 BIN	Allow both Barge-In and Attendant Monitor on key 01 if China Attendant Monitor Package (CHINA) package 285 is equipped. Must have OPT = AMA in LD15.	china-21
	xx BKI	Break-In key	bki-1
	00 BVR	Allow Busy Verify on key 0.	basic-1
	00 BVR	Allow both Busy Verify and Attendant Monitor on key 00 if China Attendant Monitor Package (CHINA) package 285 is equipped. Must have OPT = AMA in LD15.	china-21
	xx CHG	Charge account key	fca-1

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Prompt	Response	Comment	Pack/Rel
xx COS		Controlled Class of Service key	eccs-15
xx CPN		Calling Party Number key	cab-1
xx DCW		Display Call Waiting key	basic-1
xx DDL		Do Not Disturb Individual key	dndi-1
xx DDT		Display Date key	basic-1
xx DPD		Display Destination key	basic-1
xx DPS		Display Source key	basic-1
xx DRC		DID Route Control key	basic-1
xx DTM		Display Time key	basic-1
xx EES		End-to-End Signaling key (cannot be key 0 or 1)	basic-1
xx GND yy		Group Do Not Disturb key Where: yy = group number = 0-99	dngd-1
xx LTA		Low Tape Alarm key for mini CDR	cdr-8
xx MCK		Message Cancellation Key. Turns off indication at a telephone.	mwc-1
xx MDT		Maintain Change/Display Date key	tad-1
xx MIK		Message Indication Key Turns on indication at a telephone.	mwc-1
xx MTM		Maintain Change/Display Time key	tad-1
xx MTR		Meter key	mr-10
xx NAS		Network Attendant Service key	nas-20
xx NUL		Remove feature or function from key	basic-1
xx PAG yyyy			basic-1

Prompt	Response	Comment	Pack/Rel
		Paging key Where: yyyy = Route Access Code. This number can be up to 4 digits, up to 7 digits with Directory Number Expansion (DNXP) package 150. The route must be defined in LD 16.	
xx PRG		Attendant Administration Program key	aa-1
xx PRK		Call Park key	cprk-2
xx RDL		Redial stored number	basic-1
xx RFW		Attendant Remote Call Forward key	arfw-20
xx RPAG yyyy		Radio Paging key Where: yyyy = Route Access Code Release 16 and later allow Coordinated Dialing Plan (CDP), Trunk Steering Codes (TSC) and Distant Steering Codes (DSC) to be entered against yyyy.	rpa-15
xx RTC		Routing Controls key This key will activate the NCOS map defined in LD 86. Must have Network Class of Service (NCOS) package 32.	bars-1
xx SACP		Semi-Automatic Camp-On key Must have Semi-Automatic Camp-On (SACP) package 181.	sacp-20
xx SCC yyyy		Speed Call Controller key Where: yyyy = list number = 0-253. For Release 13 & later, this range is 0-8190.	optf-1
xx SECL		Series Call key Must have Series Call (SECL) package 191	secl-15
xx SSC yyyy		System Speed Call controller key Where: yyyy = list number = 0-253. For Release 13 and later, this range is 0-4095.	ssc-2

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Prompt	Response	Comment	Pack/Rel
	xxTHF	Trunk Switch Hook Flash key	thf-20
	xx TRC	Malicious Call Trace key Must have Malicious Call Trace (MCT) package 107.	mct-10
LANG	(00)-15	Language to download to M2250 on Sysload Language choices: • (00) - English • 01 - French • 02 - Spanish • 03 - German • 04 - Italian • 05 - Norwegian • 06 - Gaelic • 07 - Turkish • 08 - Katakana • 09 - People's Republic of China • 10 - Taiwan • 11 - Korean • 12 - Polish • 13 - Czech/Slovak • 14 - Hungarian • 15 - No language assigned	basic-1
PRES	0-19	ICI keys to have Presentation Status Up to 20 fields may be input, fields must be separated by a space.	coop-14
QDIS	0-3 0-19	Queue Thermometer Display position, and ICI key number	coop-14
	0-3 REST	Queue Thermometer Display position, all ICI keys that are not displayed on any other displays for the Queue Thermometer	
	0-3 NUL	Queue Thermometer Display position, no ICI key assigned	
	<cr>	Stop the repetition of this prompt	
QTHM	(NO) YES	Queue Thermometer equipped Prompted with Console Operations (COOP) package 169.	coop-14

Prompt	Response	Comment	Pack/Rel
REQ	CHG	Request	basic-1
	END	Change existing data	
	MOV	Exit overlay program	
		Move from one TN to another. CAUTION: There is a possibility of data corruption when consoles are moved using this response.	
	NEW	Add new data to the system	
SETN	I s c u	Second Terminal Number	basic-1
		General TN format	
		For Meridian: I s c u = loop, shelf, card, unit	
	c u	Option 11 format	
		SETN must have same loop, shelf and card as the primary TN if TYPE = 2250. This cannot be a phantom loop.	
SGRP	(0)-999	Scheduled Access Restriction (SAR) Group number Prompted with SAR package 162. Must have group defined in LD 88.	sar-20
SSU	yyyy	System Speed Call User list number Where: yyyy = 0-253 prior to Release 13. For Release 13 and later, the yyyy range is 0-4095.	ssc-2
TN	I s c u	Terminal Number.	basic-1
		The TN defines the location of the console.	
		For Meridian: I s c u = loop, shelf, card, unit	
		The range values are as follows:	
		Where I =	
		0 - 159: loops, superloops must be multiples of 4, starting with superloop 0	
		Where s =	
		0 - 3: PE shelves of loops defined as TERM in LD 17 0 - 1: PE shelves of loops defined as TERD in LD 17 and superloops 0: PE shelves of loops defined as TERQ in LD 17	

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Prompt	Response	Comment	Pack/Rel
		Where c = • 1 - 10: PE cards of dual and enhanced loops • 0 - 15: IPE cards of superloops Where u = • 0 - 3: single density units • 0 - 7: double density units and SL-1 line cards • 0 - 7: integrated services digital line(ISDL) cards • 0 - 15: digital line cards (DLC)	
TOTN	c u	Option 11. The ranges are: c = 1-20 and u = 0-15.	
	l s c u	To Terminal Number General TN format For Meridian: l s c u = loop, shelf, card, unit	basic-1
	c u	Option 11 format TOTN is prompted when REQ = MOV. TOTN cannot be a phantom loop.	
TYPE		Type of data block	basic-1
	1250	M1250 Console data block QCW3, QCW4 and M1250 require an SL-1 Line Card.	
	2250	M2250 Console data block M2250 requires an ISDL Card or a Digital Line Card.	
	ATT	QCW3 or QCW4 Attendant Console data block	
	PWR	Power data block TN used for power or Attendant Supervisory Module (ASM). Third and fourth TNs used for power, or third TN for ASM and fourth and fifth TNs used for power.	